

Ingersoll Nurse Practitioner-Led Clinic



PATIENT CODE OF CONDUCT - YOUR COMMITMENT TO US

As a patient, I understand that I am a responsible participant in my own health care and as a patient of the Ingersoll NPLC...

RESPECT

I will treat myself, the employees and other patients of the Ingersoll Nurse Practitioner-Led Clinic with respect and dignity.

SAFETY

I will contribute to a safe and secure environment for myself, staff and other patients by refraining from violent, abusive or aggressive behaviour.

VOICE

I will participate in surveys and questionnaires and talk with my provider to ensure that my ideas, insight, questions and concerns are involved in the ongoing improvements to the clinic.

QUALITY

I will ask questions or provide insight into my own healthcare to help ensure that I understand the quality care I am receiving.

ENGAGEMENT & PARTICIPATION

I will be an active participant in my healthcare and healthcare decision making.